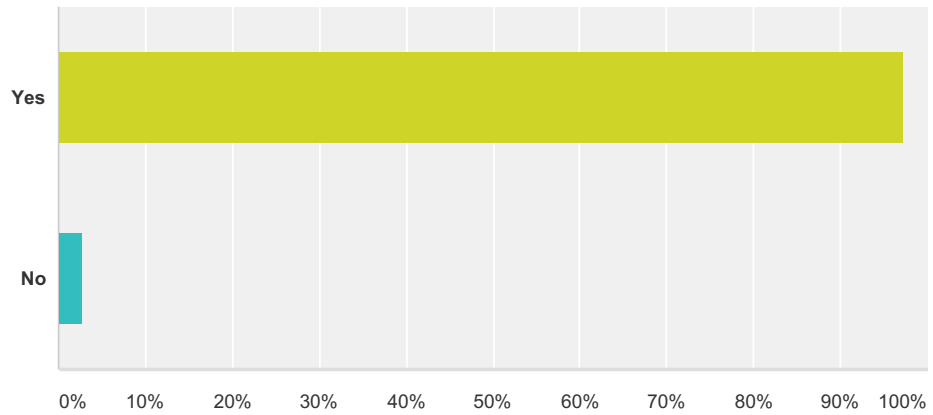


### Q1 Do you agree with Proposal 1?

Answered: 110 Skipped: 3



Answer Choices	Responses	
Yes	97.27%	107
No	2.73%	3
<b>Total</b>		<b>110</b>

## Bishops Castle Library Consultation

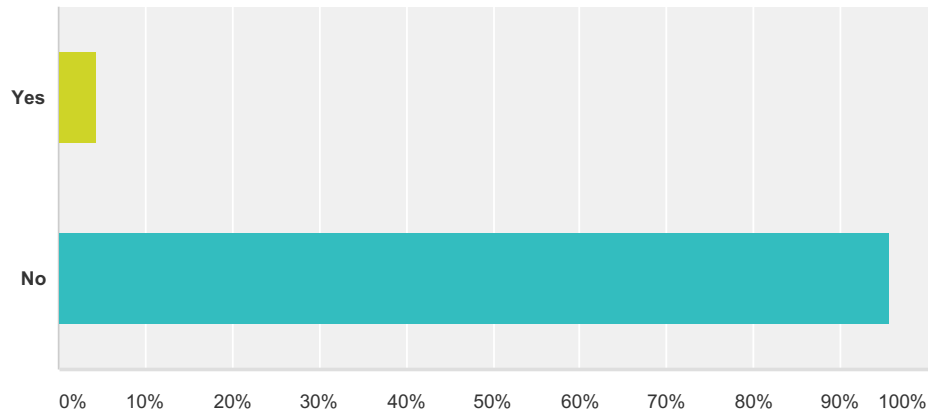
### Q2 If you answered no, please give your reasons here...

Answered: 6 Skipped: 107

#	Responses	Date
1	Library services are an essential service in order to educate and stimulate all age groups especially children. Any reduction in service is unacceptable	8/21/2015 1:23 PM
2	The best option for all concerned	8/21/2015 11:26 AM
3	Absolutely - We love our library and use it extensively	8/21/2015 10:56 AM
4	Library is good for people and town. And especially for kids	8/21/2015 10:41 AM
5	I would be happy with this proposal, provided the library would be staffed by properly qualified librarians. The proposal does not make this clear.	8/3/2015 6:48 PM
6	The library is a very important local resource and I would like the opening times to remain the same. Joining up with Enterprise House seems a very good idea.	7/28/2015 9:21 PM

### Q3 Do you agree with Proposal 2?

Answered: 90 Skipped: 23



Answer Choices	Responses	
Yes	4.44%	4
No	95.56%	86
<b>Total</b>		<b>90</b>

## Bishops Castle Library Consultation

### Q4 If you answered no, please give your reasons here...

Answered: 66 Skipped: 47

#	Responses	Date
1	We need our very much valued librarians to advise on authors and encourage our young readers - volunteers can in no way fulfil this remit. Library to stay open so all can use it even if at work can use it afterwards	9/1/2015 3:10 PM
2	My children use the library, after school, for homework purposes. If the library hours are shorter education opportunities will suffer. Also reducing staffing would cause financial hardship in an area where it is not easy to find alternative employment	9/1/2015 11:49 AM
3	The library proposal option one - keeps the same opening hours. It gives three years to prove itself!!	9/1/2015 11:41 AM
4	Why waste money making alterations when the present building and system works well	9/1/2015 11:36 AM
5	Reduced opening hours and staffing reduced	9/1/2015 11:31 AM
6	Whist less expensive this option is the worst ( re. hours/staffing) for the people of B.C. and the surrounding area	8/29/2015 2:57 PM
7	I think that the opening hours and staffing arrangements should remain the same and that is important to keep the library open. However I regret the fact that the council is relinquishing control of the service to another organisation and hope that the service and support from the council will remain the same.	8/28/2015 5:07 PM
8	As the council are cost cutting all the time I think the library would be safer in Enterprise House hands,	8/26/2015 10:55 PM
9	proposal 1 and 2 both voted for	8/21/2015 1:57 PM
10	Supported proposal 1 and 2	8/21/2015 1:57 PM
11	The larger budget must give a better service to the town. You do the math!!	8/21/2015 1:56 PM
12	I think Shropshire Council should face up to its responsibilities. You were voted in to run services. Get on with it Put up Council Tax - Its not sustainable to keep Council Tax at the same level for 5 years. Why are you holding such a large amount of money in your contingency fund? Spend a little on services. I think you should go back to the drawing board and think it out again	8/21/2015 1:54 PM
13	Reduced opening hours make it less accessible	8/21/2015 1:48 PM
14	Council have made enough cuts as it is! This will affect all the children that are already affected by the cuts. Proposal 1 gives the assurance that the library will run for another 3 years and same if not more hours	8/21/2015 1:43 PM
15	It doesn't say if the library will remain in the same location. Staffing would be reduced and opening hours less. In particular no opening after 5pm - inconvenient for many working people and students	8/21/2015 1:40 PM
16	The library is a valuable resource and a cut in hours would be a real loss in this very rural community	8/21/2015 1:37 PM
17	Shorter hours are not good	8/21/2015 1:37 PM
18	We have to dig in. In the current environment but it is unsatisfactory	8/21/2015 1:32 PM
19	I want the library to stay open for as many hours as possible. I do not want staff to have reduced hours. It seems that the service Enterprise House will offer will maintain the standard already provided and may even improve it	8/21/2015 1:30 PM
20	Library services are an essential service in order to educate and stimulate all age groups especially children. Any reduction in service is unacceptable	8/21/2015 1:23 PM
21	Reduced opening hours would affect children doing homework and working adults in particular	8/21/2015 1:18 PM
22	The staff here are the most important feature of the library, so together with more versatile hours for all including working parents and families, access to a range of services and the security of better long/short term planning. This is well worth the additional £4k budget. Being run by the EH (Enterprise House) & locally will mean greater flexibility in its strategic planning and therefore future. We have used this library for 20 years as a family and we need to see it maintained	8/21/2015 12:29 PM
23	Reduction of opening hours. We have no desire to lose our splendid staff. They are welcoming and innovative	8/21/2015 12:02 PM
24	Option 1 is the most suitable proposal	8/21/2015 12:00 PM

## Bishops Castle Library Consultation

25	This is a good and busy library. We need the hours and staff in option 1 to give us the service we need	8/21/2015 11:59 AM
26	Agree with option 1	8/21/2015 11:59 AM
27	We want and need the library as proposed in option 1. In a remote place like this we need all the library has to offer	8/21/2015 11:58 AM
28	I prefer proposal 1 hopefully keep our library open for longer period of time. Enterprise House are part of our community and will have the best interest of the library and local people at heart Proposal 2 - too much uncertainty in a short space of time	8/21/2015 11:48 AM
29	Evening opening is essential for those who work 9-5 or for older children who need access to computers. In rural areas its essential to maintain these services, especially for those who don't have access to IT at home	8/21/2015 11:44 AM
30	How would any Bishop's Castle resident, who works away from the town, be able to use a library which closes at 5pm?	8/21/2015 11:35 AM
31	Because you are reducing both the hours the library is open and staff numbers. You are not serving the community in a manner they deserve	8/21/2015 11:33 AM
32	Not long enough opening hours in the evening for working people to visit most people don't finish work till 5. There would also be an impact on the children of the working people as they wouldn't be able to visit with their parents. Who would cover if staff were sick?? The staff work very hard already	8/21/2015 11:21 AM
33	I wish to see the current (very effective and dedicated) staff retained at the present levels. I believe that reduction of the opening hours (especially after 5pm) will be detrimental to the library users, esp, for those working away from the Castle	8/21/2015 11:04 AM
34	That would be tragic - essential resource for the community	8/21/2015 10:56 AM
35	We rely very heavily on the local library services. The staff at BC are very helpful in following up requests and helping me find what I need. Reducing the opening hours in this proposal would severely restrict our use of this service	8/21/2015 10:55 AM
36	The library is a very important asset to the community and needs to be open as much as possible, so it is open for everyone to use. The staff are a great asset to the library and work well in a professional manner, and reducing the amount of staff will cause them to struggle to perform their work, to such a high standard as it currently is now. The evening service to 7pm is very important to school children and working people so that it is available to all and also the early morning on the saturday	8/21/2015 10:40 AM
37	Would not trust S.C to run a Whelk stall	8/21/2015 10:35 AM
38	I do not understand the maths here - Current running costs £36,360 less potential income generation of £3,000 or so = £33,000. All this to save just £2,000 pa (less, of course, the costs of the transfer and the consultation)	8/21/2015 10:34 AM
39	Current opening hours and staffing has been well received for many years. A reduction in both will be detrimental to the library and the public that use these facilities having paid for this service in their council tax.	8/20/2015 1:20 AM
40	Opening times need to increase not decrease!	8/19/2015 4:18 PM
41	I can't understand why anyone would vote for this - it seems to offer no benefits at all over Proposal 1, in fact quite the reverse.	8/14/2015 9:59 AM
42	The library will not be available for people coming from work.	8/13/2015 6:42 PM
43	makes sense to retain the library service where it is albeit under different ownership. The presumption would be that funding for new books etc would continue via Shropshire Council ?	8/10/2015 11:14 AM
44	The reduced library hours as proposed would make it extremely difficult for those in employment (particularly those in full-time work) to have access to the library facilities. The reduction in staffing as proposed would place an even heavier burden on the remaining staff members, to the detriment of the library users.	8/6/2015 8:35 AM
45	Prefer option 1	8/5/2015 10:27 PM
46	Reduced service. Only as a last resort	7/31/2015 11:52 AM
47	I think ESWS is the most efficient business to run the library.	7/30/2015 8:08 PM
48	I use the library weekly and would not be able to get in if the hours were reduced.	7/29/2015 9:46 PM
49	Library opening times should be maintained if possible - not achieved under this option	7/29/2015 4:27 PM
50	Hours open should not be reduced	7/29/2015 2:20 PM
51	reduced hours, less local decisions made or responsibility taken ,	7/29/2015 11:59 AM
52	Better provision for users and staff in Proposal 1	7/29/2015 11:01 AM

## Bishops Castle Library Consultation

53	Shorter opening hours	7/29/2015 9:57 AM
54	Significant cut in a local service...this can't be justified.	7/28/2015 9:21 PM
55	The library would be open shoirter hours, staffing levels would be reduced and this alternative is not sustainable in the long term with Shropshire Council's money continuing to reduce. It also misses the opportunity to make this building work as a whole..	7/28/2015 8:40 PM
56	It concerns me that there will be loss of staff and i believe that the library will be safer in the medium term with ESWS. I do however worry for the long term future of this service which provides a valuable service in our rural area.	7/28/2015 10:48 AM
57	The reductions in opening hours makes this option very unattractive and I imagine that's why it's being done to force us to choose option 1.	7/26/2015 12:58 PM
58	Prefer op.1 for opening times and employment of staff	7/25/2015 6:50 PM
59	It would be a shame to reduce the hours, the library always has people in it whenever I visit.	7/23/2015 3:22 PM
60	This would mean that the library's hours to people of usual work hours and commitment hours would be significantly reduced.	7/23/2015 2:44 PM
61	It needs to be open for more hours to provide a decent service.	7/23/2015 12:19 PM
62	The opening hours need to remain the same, not be reduced.	7/22/2015 8:26 PM
63	Proposal 1 is a better option for staff and public	7/22/2015 11:39 AM
64	It looks like it may be threatened in 12 months	7/21/2015 6:43 PM
65	Don't cut hours and make it impossible for working tax payers and vulnerable children who do their homework after school to access the service.	7/21/2015 5:06 PM
66	Proposal 1 makes more sense and gives the community more options.	7/21/2015 2:55 PM

## Bishops Castle Library Consultation

### Q5 Please indicate whether there are other alternatives we should consider for the delivery of a library in Bishop's Castle which would assist us in reducing costs and delivering a sustainable library service.

Answered: 28 Skipped: 85

#	Responses	Date
1	The library van is an expensive item - everyone can get to the library now and if not find someone to get their books for them - save that cost and keep our librarians!!!	9/1/2015 3:10 PM
2	It is hard to clearly state a preferred option. However, Clun Town Council's primary concern is that the library service is retained in Bishop's Castle over the long term	8/31/2015 9:21 PM
3	I don't see any problem with the current access to the library. Why spend money changing something that seems to work quite well as it is?	8/21/2015 1:40 PM
4	Having ploughed through all the legal jargon - has no-one heard of precis? - I think my understanding is that there are no changes other than the transfer to ESWs and the enlargement of the area to incorporate both library and IT	8/21/2015 1:34 PM
5	Reduce the number of Councillors, reduce their expenses. Increase the rates	8/21/2015 1:23 PM
6	Raise the rates with a ring-fenced fee for libraries - not sure this is "legal" within the Council framework or whether it would be supported. BUT south Shropshire has still one of the poorest adult literacy scores so anything that encourages the young to read will help address this inequality I'm happy with the layout as additional changes would cost money - that should be used to maintain the library	8/21/2015 12:29 PM
7	The library service is a non profit making organisation which the tax payers pay for, by their contributions; a question of reducing costs should not enter the equation Access to the library is perfectly adequate. Its the people who hold the purse strings who are at fault. The mobile service would be better if run by Enterprise House	8/21/2015 11:33 AM
8	I can find no mention in the documents of what impact the results of this consultation exercise will have on the eventual outcome! (ie I presume that it could be overruled by the Council)	8/21/2015 11:04 AM
9	The current arrangement works very well. Relocation to another site is not an option due to the distances involved. Consolidating with the business centre may be viable Its good to consult	8/21/2015 10:55 AM
10	I would like to know what are the proposals for the book (and other materials) purchasing budget	8/21/2015 10:34 AM
11	The staff and Friends of the Library do an excellent job providing both normal library activities as well as events for both children and adults alike. Shropshire Council should be proud of all the hard work and effort that the staff and volunteers put in to keeping this library at such a successful high standard and the envy of many libraries in other towns and counties.	8/20/2015 1:20 AM
12	No other suggestions, but I would like to put on record how good this library is, how wonderful the staff are and how essential it is to the keeping the heart of the town beating.	8/14/2015 9:59 AM
13	Proposal 1 has got to be the best solution. To decrease services would be yet another blow to rural areas who are penalised for living there. Please leave the library alone!	8/13/2015 7:46 PM
14	There may well be, but as I am neither a professional librarian, nor an elected councillor whose job it is to find ways of running the finances of the county in the most cost effective way possible, I am not qualified to make any suggestions. I can, however, voice my opinion on any proposals put to me, and have done so.	8/6/2015 8:35 AM
15	n/a	7/29/2015 4:27 PM
16	Very difficult as one doesnt know current cost breakdown. I assume the savings you propose in option1 come from saving on management costs. Who pays for rental of space for example? or has this not been factored in?	7/29/2015 2:20 PM
17	Enterprise house management offers a dynamic development approach to the County's need to cut costs. it will allow the library to survive and hopefully thrive. These rural services are vital	7/29/2015 11:59 AM
18	Increase broadband speeds locally	7/29/2015 11:01 AM

## Bishops Castle Library Consultation

19	I am happy with the current location and opening hours of the library so would support any arrangement which would secure or enhance this service.	7/29/2015 9:32 AM
20	burn all the books forget about education, free internet access for job search, libraries should not be about cost cutting	7/29/2015 8:00 AM
21	Not another alternative, but will EWS staff working on library services have access to continuing professional development?	7/28/2015 10:26 PM
22	Make the same commitment to this critical service as Powys and other welsh counties do.	7/26/2015 12:58 PM
23	Make people pay for the use of the computers therein, or transfer to Enterprise and make them pay there. Lot of people just playing games on them....waste of money.	7/23/2015 3:22 PM
24	This is difficult to comment on without knowing how the library budget is spent. However, the energy saving and efficiency ideas should be welcomed!	7/23/2015 2:44 PM
25	Volunteers could be involved in the same way as community shops etc.	7/23/2015 12:19 PM
26	Replacing existing service with a totally mobile service?	7/22/2015 11:39 AM
27	I have only visited the library once as it is some distance from Brocton and I am a carer for a sick wife. I believe the no 4 route library van ( Michael) is based at Bishops Castle. I trust it will continue which ever system our councillors choose to operate and we shall continue to get the first class service as usual. I hope that the present repairs to the vehicle are sufficient to enable the service to continue. The library van is a vital link for rural communities and I maintain should be preserved a t all costs. Thank You Colin Stegeman Brockton 01743 891773	7/22/2015 9:15 AM
28	Faster broadband	7/21/2015 2:55 PM